

# System Administrator

## Position Overview

Farragut is seeking a System Administrator who will be self-motivated and possess a unique combination of technical problem-solving and interpersonal skills. The System Administrator is responsible for overseeing the maintenance and security of our client computer systems all while maintaining close relationships with key client contacts.

## Responsibilities

- Manage and maintain customer hosted servers including web, database, file, and FTP
- Anticipate, identify, and repair client data and deployment issues
- Escalate software issues to the appropriate team
- Monitor systems for security risks
- Monitor logs for threats/errors
- Document installation and troubleshooting processes
- Participation in all team activities

## Requirements

- Knowledge of SQL server and writing basic queries. Stored procs, triggers etc.
- Knowledge of Window Servers, CMD commands , Power Shell
- Basic C# and ability to understand the code and debug
- Knowledge of FTP, file sharing
- High level understanding of ETL and batch processes
- Basic understand of networking that includes Internet and Ethernet
- Excellent oral and written communication skills
- Experience in working with customers to resolve support issues
- An enthusiasm for learning our customers' business processes and our software functionality
- Associate's or bachelor's with a technical focus and a GPA of 3.0 or above, or equivalent work Experience

Technically qualified applicants should also have the following personal and team skills:

- Ability to build and to maintain relationships with others at all levels of the organization and with customer and staff
- Excellent teamwork skills, recognizing that the success of the team is more important than the success of the individual
- Willingness to mentor/train other team members, as required
- Clear communication skills: This position requires a fair amount of coordination with client and team, hence clear communication is essential.
- Position requires availability over the weekends for 2-5 Hrs. (generally needed 2 of the 4 weekends per month).
- Candidate should be capable of taking ownership of Application processes and should require minimum supervision. Understanding the critical nature of certain issues is required as well as the appropriate actions to take in response.

## Compensation & Benefits:

The salary for this position is determined based on candidate's previous work experience, current competencies, and market salary information.

Farragut offers a competitive benefits package with benefits starting on your very first day of employment.

Benefits for full-time employees include:

- 20 days of paid time off + 7 paid holidays each year
- Comprehensive Medical Insurance, with FSA or HSA options
- Vision & Dental Care
- 401k Matching
- Life Insurance, including Long and Short-Term Disability
- Education Assistance
- Paid Parental Leave

Please apply to: [hr8@farragut.com](mailto:hr8@farragut.com)